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From: Laurie Murphy [lmurphy@hotwirecommunication.com]
Sent: Thursday, July 15, 2010 4:43 PM
To: CLECreport
Subject: 2nd Quarter 2010 "SCPSC CLEC -- Quarterly Service Quality Report" for Hotwire Communications, Ltd.
Attachments: Hotwire CLEC Service Quality Report - 2nd Q 2010 FINAL.doc

TO: South Carolina Public Service Commission

Attached you will find **Hotwire Communications, Ltd.'s ("Hotwire") "SCPSC CLEC -- Quarterly Service Quality Report" for 2nd Quarter 2010.**

Hotwire's South Carolina CLEC operations did not have any voice-grade access lines in use during that period and has no service issues to report. (Hotwire has approximately 5 VoIP customers in South Carolina at this time.)

Please do not hesitate to contact me if you have any questions.

Laurie M. Murphy

Assistant General Counsel
Hotwire Communications
300 East Lancaster Avenue, Suite 208
Wynnewood, PA 19096

Direct: 484.572.6054
Fax: 610.642.9812

(e) lmurphy@hotwiremail.com
(w) www.gethotwired.com

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HOTWIRE COMMUNICATIONS, LTD

300 E. Lancaster Avenue

Suite 208

Wynnewood, PA 19096

SCPSC CLEC – QUARTERLY SERVICE QUALITY REPORT

SOUTH CAROLINA CLEC OPERATIONS

COMPANY NAME: Hotwire Communications, Ltd

QUARTER / YEAR: 2nd Quarter / 2010

<u>Month:</u>	<u>January</u>	<u>February</u>	<u>March</u>
Number of Customer Access Lines	-0-	-0-	-0-
Trouble Reports / Access Line (%)	-0-	-0-	-0-
Customer Out of Service Clearing Times (%)	100%	100%	100%
New Installs Completed w/in 5 Days (%)	100%	100%	100%
Commitments Fulfilled (%)	100%	100%	100%

Comments / Explanations: No service issues 2nd Quarter 2010.

Person Making Report / Contact Information: Laurie Murphy, Assistant General Counsel

Telephone: 484-572-6054

Email: lmurphy@hotwiremail.com